



Maintenance Fee Payment Options/Instructions

Cedarcrest Property Management offers a number of different ways for you to pay maintenance fees and property related expenses. Reminder-your payments are DUE on the 1st of each month, in advance.

1. <u>Online Payment – C-Property Pay</u> - Free! Set up one-time or recurring payments.

Visit the website <u>https://propertypay.cit.com/</u> and follow instructions to make either a one-time payment or recurring payments.

You will need the Cedarcrest Property Management Company ID (8089), your Association ID and your account number, which can be found on the bottom of your coupon.

C-Property Pay provides you with the option of making a one-time payment or recurring payments. Simply register and set up a User profile. By registering, you will be able to:

- Set up multiple and single properties
- Set up payment types for processing by e-check (*free*) or credit card (2.95% *fee*)
- Schedule recurring payments
- Manually submit one-time payments with saved payment information
- View your account

CIT customer service team is available to assist users with navigating C-Property Pay at 866.800.4656 or <u>servicec-propertypay@cit.com</u>.

2. Using your own bank's online bill pay

If you choose this method of payment the following must be done to ensure payment is received:

- Your Association name must be listed as it appears on the statement.
- Your account number must be listed on the payment.
- The address must be listed as: (Your Association's Name), c/o Cedarcrest Property Mgt, PO Box 300, Newark, NJ 07101-0300

3. ACH Auto-Pay

Sign up to have your monthly assessment payments automatically debited from your account each month. Simply complete the ACH form and send in with a voided check. The forms can be found on our website, <u>www.cedarcrestpm.com</u>, or can be requested by contacting our office.

4. <u>Pay by mail</u> – Please allow an extra few days for USPS mail to be received.

Send check in the mail addressed to:

(Your Association's Name), c/o Cedarcrest Property Mgt, PO Box 300, Newark, NJ 07101-0300 *Please be sure your account # is listed on the check and to include your payment coupon.*

If you have any questions regarding your account, please contact your Property Administrator via email or at 973.228.5477.

www.cedarcrestpm.com